

## **Application for ITSMS Certification**





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Application for ITSMS Certification		
Organization name		
[If the client is different from the		
organization to be certified,		
please provide full details]		
Organization address		
Contact person		
Contact tel. #		
Contact fax #		
Contact e-mail		
Description of business activities		
of the organization		
[Or specific reference to the		
relevant attached		
documentation]		
Description of organizational		
structure of the business		
[Or specific reference to the		
relevant attached		
documentation]		
Description of the locations from		
which the organization operates		
[Or specific reference to the		
relevant attached		
documentation)		
Description of the total IT		
infrastructure of the organization		
[Or specific reference to the		
relevant attached		
documentation]		
Description of the scope of the		
ITSMS in terms of included		
business activities, business,		
locations, and IT infrastructure		
[Or specific reference to the		
relevant attached		
documentation]		
Are you registered for		





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ISO27001(Information Security		
Management System)?		
Service required	ISO20000 – Certification	
[Tick as appropriate]	ISO20000 – Pre-Assessment	
Preference concerning Evaluation	Documentation enclosed (see below)	
of Documentation	Evaluation at organization's premises	
[Tick as appropriate]		
When do you expect to be ready		
forAssessment ?		
Application filled in by		
[Name and designation]		
I hereby agree to comply with the		
requirements of certification body		
and supply any information		
needed for assessment		
Signature		
Date		

## Annexures to be enclosed:

- 1. Information concerning the Service Management System and the activities organization covers
- 2. Description of the system to be certified.
- 3. Copy of SMS implementation and improvement plans and associated documentation.
- 4. Cheque/ Demand draft as application fee in favour of Pay and Accounts Officer, Department of information Technology.

